

TERMS AND CONDITIONS

- Credit card details are required on confirmation of the booking, along with full pre-payment.
- Full cancellation fees apply, if cancelled within 14 days prior to arrival.
- The rates are only applicable for new bookings and cannot be combined with existing packages or promotions.
- Dinner and spa treatments must be pre-booked at the time of making the reservation, and cannot be exchanged for any other services.
- Optional return airport transfers can be pre-booked at an additional charge - please advise flight details when making the booking, if these services are required.
- Additional nights to this package are available.

RESORT CREDIT:

- When making a reservation via our hotel reservations center, callers must mention promotion code PCHC (Pepperclub Hotel Credit).
- Full pre-payment for your accommodation must be made within 24 hours of making your booking.
- The resort credit is valid for a minimum three (3) nights mid-week (Monday – Friday).
- Upon arrival a pre-authorization/hold of R1000.00 per day will be placed on your credit card to cover any overages.
- The hotel credit may be used at any of our outlets, i.e. restaurant, bar, spa, transfers and room service.
- The hotel credit is not transferable; any daily unused credit will be forfeited. Credit is not applicable towards accommodation or parking, taxes or gratuities, not redeemable for cash and cannot be used on day of check-out.
- Rates are per room, per night, based on single/double occupancy only, subject to availability at time of reservation and does not include additional persons or extended nights charges. Additional nights booked will be quoted at best available rates.
- Blackout dates and other restrictions may apply.
- Not to be combined with any other offers or promotions and subject to change.
- This offer is NETT and non-commissionable and only bookable directly with the hotel.
- Pepperclub Hotel & Spa is not responsible for errors or omissions.